



RESPONSIBLE GAMING FOUNDATION®

SUPPORT SERVICES

SUPPORTLINE 1777

You can call the Supportline at 1777 or Appogg at 179 for free. Confidentiality is guaranteed; the caller can choose to remain anonymous. The Agents are available to provide advice and support. You can also contact MGA for assistance with self-exclusion or any other support.

SELF-EXCLUSION

Gamblers can self-exclude from casinos, gambling parlours and bingo halls, all licensed by the Malta Gaming Authority. Self-exclusion periods range from 6 months to 1 year, to an indefinite period, or to an auto-renewal option. According to the New Gaming Act, a medical certificate is still required if a gambler wants to self-exclude indefinitely, and a valid ID Card must always be presented. Also, one can consider blocking software to help those struggling with gambling addiction. BETBLOCKER and GAMBAN software can be easily downloaded and installed on various devices, including desktop computers, laptops, tablets and mobile phones. This blocking software is designed to restrict access to gambling sites and other online content that may trigger addictive behaviours.

ONE-TO-ONE SUPPORT

FSWS provides one-to-one support to problem gamblers through confidential guidance and practical assistance. The foundation offers personalised support, including emotional support, strategies for managing gambling behaviour, and referrals to specialised services. By creating a safe and non-judgmental environment, the FSWS ensures that individuals struggling with gambling addiction receive the necessary tools to regain control and make informed decisions about their well-being. Call 1777 or 179 to book an appointment today.

FOR MORE INFORMATION, VISIT WWW.RGF.ORG.MT



FONDAZZJONI LOGHOB RESPONSABBLI®

Servizzi ta' Sapport

LINJA TA' SAPPORT NAZZJONALI 1777

Tista' ċċempel fuq 1777 jew lill-Appoġġ fuq 179, mingħajr hlas. Il-kunfidenzjalità hija garantita, u min iċċempel jista' jagħzel li jibqa' anonimu. L-aġenti huma disponibbli biex jipprovdu pariri u appoġġ. Tista' wkoll tikkuntattja lill-Malta Gaming Authority għal għajjnuna dwar l-esklużjoni jew kwalunkwe appoġġ ieħor.

ESKLUŻJONI

Il-ġukaturi jistgħu jeskludu lilhom infushom minn każinos, swali tal-logħob u swali tal-bingo, kollha liċenzjati mill-Malta Gaming Authority. Il-perjodi ta' esklużjoni jvarjaw minn 6 xhur sa sena, għal perjodu indefinit, jew għal għażla ta' tiġdid awtomatiku. Skont l-Att il-ġdid dwar il-Logħob, ċertifikat mediku għadu meħtieġ jekk ġukatur ikun jixtieq jeskludi lilu nnifsu għal żmien indefinit, filwaqt li dejjem trid tiġi preżentata karta tal-identità valida. Barra minn hekk, wieħed jista' jikkunsidra software ta' imblukkar biex jgħin lil dawk li qed jiffaċċjaw dipendenza fuq il-logħob tal-azzard. Is-software BETBLOCKER u GAMBAN jistgħu jitniżżlu u jiġu installati faċilment fuq diversi apparat, inkluż kompjuters desktop, laptops, tablets u mowbajls. Dan is-software ta' imblukkar huwa mfassal biex jirrestringi l-aċċess għal siti tal-logħob tal-azzard u għal kontenut ieħor online li jista' jqanqal imġiba dipendenti.

SAPPORT ONE-TO-ONE

L-FSWS tipprovdi appoġġ individwali lil persuni li għandhom problema bil-logħob tal-azzard permezz ta' gwida kunfidenzjali u assistenza Prattika. Il-Fondazzjoni toffri appoġġ personalizzat, inkluż appoġġ emozzjonali, strategiji biex wieħed jimmaniġġja l-imġiba marbuta mal-logħob tal-azzard, u riferimenti għal servizzi speċjalizzati. Billi tohloq ambjent sikur, l-FSWS tiżgura li persuni li qed jiffaċċjaw dipendenza fuq il-logħob tal-azzard jirċievu l-għodod meħtieġa biex jerġgħu jiksbu kontroll u jieħdu deċiżjonijiet infurmati dwar il-benesseri tagħhom. Ċempel 1777 jew 179 biex tibbukja appuntament illum.

GĦAL AKTAR INFORMAZZJONI, ŻUR WWW.RGF.ORG.MT