

Responsible Gaming Foundation Annual Report

June 2014 - May 2015



One choice can destroy you,
One choice can define you

Lorraine Mifsud



Responsible Gaming Foundation

Annual Report

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Message from Parliamentary Secretary for Competiveness and **Economic Growth**

José Herrera, MP

The gaming industry has Gaming evolved into one of Malta's methods in collaboration economic niches contributing in no small way the Education Ministry and to Malta's financial growth, the Church, Furthermore, The growth of this sector the has made the urgency of to affirming the importance Responsible Gaming more apparent. It was for this reason that around a vear ago the Ministry for Economy. Investment and Small Business together with the Ministry for Family and Social Solidarity launched the Responsible Gaming Foundation.

The scope of this foundation be summarised twofold. Primarily the foundation exists to counteract gaming addiction and provide relief to addicts and their families. For this purpose a call centre has been set up and has just started to function. The foundation aims to drive the point of Responsible

via educational with various sectors such as foundation is there promote alternatives to gaming by financially supporting civic, cultural and sports initiatives. In this regard it must be pointed out that various entities have this year received financial help to promote such activities.

I would like to take the opportunity to thank the Chairman and board for their endeavours. A special thanks is also due to the private sector which has showed great social corporate conscience in this respect by means of its contributions. I have no doubt that this entity will continue to strengthen Malta's already good image as one of the best gaming jurisdictions within the European Union and Laugur it success for the future.

66 The foundation aims to drive the point of Responsible Gaming via educational methods in collaboration with various sectors. The establishment of the fund is tangible proof at international level of Malta's proactive approach in promoting the responsible consumption of gaming.

Foreword by the Chairman Silvio Schembri, MP

Being the first Chairman of the Responsible Gaming Foundation, I am pleased to present the report of our first to be the most appropriate vehicle for the year of work. Throughout this year we managed to set track and embarked on a number of different initiatives.

The idea to set up a Responsible Gaming Fund emerged from a debate in Parliament on the amendments of the Lotteries and Other Games Act to introduce regulations In this first year of operation, most of governing land-based gaming parlours. The Government and Opposition agreed on the establishment of a fund to promote responsible gaming and initiatives/ studies in relation to responsible gaming measures and actions.

The establishment of the fund is tangible proof at international level of Malta's proactive approach in promoting the responsible consumption of gaming, responsible jurisdiction. Such efforts are aligned with the main principle of gaming regulation in Malta, namely that gaming manner, minors and vulnerable persons free from crime and corruption.

The identification of the most suitable body to administer the fund was fundamental to the overall success of this initiative. Following in-depth research and discussions with various stakeholders support.

through the Malta Gaming Authority, the legal form of a 'Foundation' was identified purpose.

This past year was a complete challenge as the foundation needed to establish a solid base on which to build a strategy which positively affected our society.

our time was dedicated to administrative work; and this included several meetings with different stakeholders. These meetings enabled us to obtain the necessary feedback and information and on the basis of this data we set our operational framework.

I must admit, that given the limited budget, it was a challenge to find the right premises from where to operate further entrenching its reputation as a and select the right human and other resources which made it possible to reach most of our objectives. Looking ahead, next year will surely be a very shall be conducted in a fair and transparent interesting year for the foundation, when most of our projects, mainly the helpline are protected, and that gaming is kept 1777, the scholarship programme and national scale awareness campaign will materialise.

> Finally I thank the Parliamentary Secretary Hon Jose' Herrera and MGA Chairman Mr Joseph Cuschieri for their continuous



Launch of the Responsible Gaming Foundation by the chairman of the Malta Gaming Authority Mr Joseph Cuschieri, by the then Parliamentary Secretary for Competitiveness and Economic Growth Hon. Edward Zammit Lewis and by the then Minister for Family and Social Solidarity Hon. Marie **Louise Coleiro Preca**

Introduction Setting up of the Responsible Gaming Foundation

Marie Louise Coleiro Preca.

The Responsible Gaming Foundation was The foundation was created with the launched on Tuesday 18th February 2014 main aim of seeking and managing by the then Parliamentary Secretary for funding from the gaming sectors, Competitiveness and Economic Growth government, and other channels, to fund Edward Zammit Lewis and the then projects for research and development Minister for Family and Social Solidarity of preventative measures in education and to provide support and technologies that enhance and improve responsible gaming.

The Purpose of the Foundation

Main Functions

- To continuously seek funding for the foundation's causes;
- To administer and manage those funds in a responsible and transparent manner;
- To promote responsible gaming;
- To encourage the creation of systems that combat irresponsible gaming;
- To encourage responsible consumption of gaming; and
- · To undergo further research into compulsive gambling

Appointment of the Chairman

The Hon. Silvio Schembri MP was member and general manager of the Economic Growth.

appointed chairman of the Responsible Gal Xlokk Foundation, one of three Gaming Foundation on 2nd May 2014 Maltese registered action groups by the Hon. Jose' Herrera, Parliamentary under the leader programme of the EU Secretary for Competitiveness and Common Agricultural Policy. Presently he is the Chairman of the Parliamentary Committee of Economics and Financial Hon. Schembri has a Master's degree Affairs, and lectures Economics on a in Economics. He was a founding part-time basis at the University of Malta.

Board Members

The administration of the foundation is composed of five (5) members, namely

Hon. Silvio Schembri

representative of the Parliamentary Secretary for Competitiveness and Economic Growth within the Ministry for the Economy, Investment and Small Business;

Mr Francis Galea

representative of the Ministry responsible for Social Security;

Ms Carmen Nygaard

representative of the Ministry responsible for Education;

Mr Heathcliff Farrugia

representative of the Malta Gaming Authority;

Mr George Debrincat

representative of the Malta Remote Gaming Council (MRGC) and representative of the Malta Gaming Licence Industry.

Summary of Board Members Meetings

Board Meeting 1 - 2nd July 2014

The first meeting was held on 2nd July 2014 during which participants shared information about their background and voiced their expectations for the Responsible Gaming Foundation.

The chairman, Hon, Silvio Schembri, gave a brief introduction on how the foundation will be operating, while Parliamentary Secretary Hon. José Herrera explained the importance as well as the beneficial aspect of the Gaming Industry vis-à-vis the Maltese economy. He added that the social aspect will be strengthened by the creation of the Responsible Gaming Foundation. During the meeting, Hon. Schembri explained that the foundation will embark on a four-year strategic business plan which was being commissioned together with accounting and consulting firm Grant Thornton. The guiding principles would be education and promoting responsible gaming.

Board Meeting 2 - 18th September 2014

The chairman opened this meeting by explaining that the four-year business plan had been drafted following several meetings with different stakeholders including the Hon. José Herrera, the Malta Remote Gaming Council, Maltco, the Chamber of Commerce, the Opposition Spokesperson for Financial Services. Gaming and IT Hon. Kristy Debono, the Foundation for Social Welfare Services (FSWS) and other private companies. Mr George Vella from Grant Thornton gave a brief presentation of the business plan, highlighting its most important aspects, including the social landscape, best-inclass practices, the business plan and budgeting aspects of the RGF.

During the meeting the board members agreed on the design of the logo, website and mascot.

Board Meeting 3 - 16th November 2014

The chairman noted that an administrative report will be prepared for every board meeting so all members will be updated about the RGF's day-to-day operations and activities. In this respect, the executive secretary read out and gave a brief explanation about the activities conducted by the RGF during the past few weeks.

Preliminary talks on the Education Campaign were also discussed. It was explained that the foundation was in contact with a family therapist to better help identify the target audience for the campaign. It was also agreed that the campaign would include a roleplay format and the emphasis would be on responsibility in social games activity, given that the target audience would be primary year four school children.

A report was prepared by Nexia BT and presented to board members on the expression of interest for the hire of office space. The final evaluation report proposing premises located at 90/91 2nd Floor. Psaila Street, Birkirkara was unanimously approved by the board members.

During this board meeting, the chairman revealed that the foundation was working towards reaching one of its aims of having a call centre. As agreed with the FSWS, the foundation would refer problematic gamblers who were making use of the call centre and who needed further therapy, to the psychiatric unit and its counsellor at the FSWS. In this regard a Memorandum of Understanding (MOU) was signed with the FSWS for joint collaboration in dealing with problem gamblers.

Board Meeting 4 - 18th December 2014

This board meeting paved the way for the RGF to become fully operational at its new premises from January 2015.



on equipment, furniture and finishing works after analysing the quotations submitted by procurement procedures. The chairman explained that on 19th December 2014 and 8th January 2015 the RGF would launch the Outreach and Education Campaign respectively and gave a brief explanation about each campaign.

Board Meeting 5 - 13th February 2015

The fifth meeting opened with a brief address by the chairman, who highlighted the work carried out in the past month for the RGF to move to the new premises where it could now operate more smoothly and efficiently. The chairman also explained the way forward for the Outreach Campaign and the Education Campaign. Another item on the agenda included the media campaign which aim was to target three (3) different segments of society: a) the elderly who gamble and the effects this has on them, b) relatives of problem gamblers and c) problem gamblers.

The other item on the agenda included a round discussion on how the call centre

The board members unanimously agreed should operate and the training required for the call centre operators.

the executive secretary as per the public During the discussions it was noted that there were various methods how the foundation could acquire EU funds, something that the foundation would be working on in the near future.

Board Meeting 6 - 17th March 2015

The chairman opened the meeting by explaining the procedure adopted by the RGF staff to handle the application forms for the Corporate Social Responsibility Programme. After applications had been received and acknowledged, each project was evaluated and summarised by an evaluation board.

The chairman insisted that strict regulations as issued in the call for applications were adhered to which included, among other regulations, the public procurement procedures.

The application forms were reviewed one by one by the board members and were approved, or otherwise, by the same board members.

Conferences. Events and Articles

at all these conferences.

The RGF was invited to various Other events included discussions conferences and events in Malta related to on radio stations about the RGF with responsible gaming. These included the the participation of the RGF staff, a SiGMA conference at the Intercontinental parliamentary speech by the chairman Hotel, St Julian's, the MiGS conference about the foundation, an interview with at the Hilton Hotel, St Julian's and the the chairman for an article that appeared National Digital Literacy Conference at in Country Profiler magazine and other Xara Lodge, Rabat. The chairman of the articles and interviews with the RGF staff foundation was one of the main speakers about the foundation in local newspapers.



Hon. Schembri delivering a speech during 'Be Smart Online!' seminar organised by MCA on 22.11.14



A panel discussion on responsible gaming during the SiGMA Summit on 04.11.14



conjoined meeting between the Parliamentary Secretary for Competitiveness and Economic Growth, the Responsible Gaming Foundation and the Archbishop of Malta Mgr. Charles J. Scicluna



Meeting with representatives from Maltco Lotteries



During a board meeting. Mr Heathcliff Farrugia, Mr George Debrincat and Hon. Silvio Schembri

Meetings

Throughout the year, the foundation for Health Hon Chris Fearne, the (FSWS), the Parliamentary Secretary gaming operators in Malta.

held different meetings with various Parliamentary Secretary for Economic stakeholders. These included the Malta Growth and Small Business Hon. José Remote Gaming Council, the Executive Herrera, the Minister for Economy, Committee of the Business Sections Investment and Small Business Hon. of The Malta Chamber of Commerce, Chris Cardona, the Minister for Education the Opposition Spokesperson for and Employment Hon. Evarist Bartolo, Financial Services, Gaming and IT Hon. the Archbishop of Malta Mgr. Charles J. Kristy Debono, Maltco Lotteries LTD, Scicluna, the University Student Council Foundation for Social Welfare Services (KSU) and several other meetings with

Four-Year Business Plan

The business plan commissioned by Grant Thornton showed what measures needed to be implemented in order to promote responsible gaming. These measures vared from the promotion of responsible marketing to the drafting of a detailed study portraying a clear picture of Malta's gaming scenario.



On 18th September 2014, the RGF presented a four-year business plan to Hon. José Herrera, Parliamentary Secretary for Competitiveness and Economic Growth



Launch of the Corporate Social Responsibility Programme and Outreach Campaign

Outreach Campaign

launched its Outreach Campaign during created. During the press conference a press conference at the Portomaso the Hon. Silvio Schembri launched Casino.

importance of the gaming industry in Twitter account and website.

On 19th December 2014 the RGF Malta and the reasons why the RGF was the Corporate Social Responsibility Programme (CSRP) together with its During the press conference the media campaign, which included the Hon. José Herrera highlighted the setting up of an RGF Facebook page,



Preview of the Responsible Gaming Foundation website



Preview of the Responsible Gaming Foundation facebook account

Education Campaign

Various meetings were held they spent on social games, between RGF staff and which in the future could lead representatives from the Ministry to gambling problems. for Education and Employment where discussions took The Education Campaign was place for the building up and launched on 8th January 2015 at coordination of the Education Senglea Primary School where Campaign. It was agreed to set the RGF mascot 'Chippy' was up an educational campaign also introduced and goodies to run in all primary schools with the RGF logos were around Malta and Gozo distributed to the children targeting year four students present. The with the main aim being to Campaign aimed to target and raise awareness among these involve more than 100 classes,

Education school children about the time that is 2,000 students.



Chippy', the Foundation's mascot





Launch of the Education Campaign by the Minister for Education and Employment Hon. Evarist Bartolo, Chairman of the Responsible Gaming Hon. Silvio Schembri and Parliamentary Secretary for Competitiveness and Economic Growth Hon. José Herrera



The Mascot 'Chippy' together with students from Senglea Year 4 Primary School

Schools Visited Siggiewi | Qormi | Mosta | Cospicua Kalkara | B'Kara | Vittoriosa | Lija | Senglea









Responsible Gaming Foundation Annual Report June 2014 - May 2015





foundation collects from the gaming projects. industry in Malta. The Corporate Social Responsibility project has an allocated The programme was launched on 19th to the decision taken by the board.

call for projects of up to €6,000. The €92,650.84.

The Corporate Social Responsibility sum of €25,000 will be allotted for the Programme aims to give something rolling call while the sum of €125,000 back to society with the money the will be allotted for the temporary call for

budget of €150,000 where the amount December 2014 and a call for applications distributed to the organisations varies was opened on 1st February 2015, and from €500 - €6,000 (inc. VAT) according closed on 27th February 2015. The call was published in local newspapers and appeared on the foundation's website Calls for funds will be of two types, namely and its social media channels. A total a rolling call for small projects between of 31 application forms were submitted €500 and €1,000 and a temporary and 21 projects were granted a total of





1990 World Cup 'top scorer' Mr Salvatore Schillaci addressing a press conference organised by San Gwann FC and the Responsible Gaming Foundation on an event sponsored by the CSRP Programme



Signing of the Grant Agreement with the beneficiaries of the Corporate Social Responsibility



The President of the Lija Boćći Club Mr Martin Grech presenting a kit to the chairman on the Responsible Gaming Foundation Hon. Silvio Schembri. These kits were partly sponsored by the CSR Programme



The opening of Bottega San Giorgio partly sponsored by the CSR Programme

Application submitted under the CSR programme

No	Application No	Organisation	Fund Granted
1	ACSRP/2015/001	ALP Paola	YES
2	ACSRP/2015/002	Liċeo Maratona bir-Roti	4
3	ACSRP/2015/003	Lija Boćći Club	YES
4	ACSRP/2015/004	Kummissjoni Festa Madonna tar-Rużarju ta' Fatima	YES
5	ACSRP/2015/005	St Nicholas Firework Factory	YES
6	ACSRP/2015/006	Moviment Madonna tal-Konsagrazzjoni	· ·
7	ACSRP/2015/007	St Gaetan Band Club	YES
8	ACSRP/2015/008	Mellieħa Football Nursery	YES
9	ACSRP/2015/009	Are You Active	YES
10	ACSRP/2015/010	Għaqda tan-Nar 23 ta' April	YES
11	ACSRP/2015/011	Luqa Shooters Club	YES
12	ACSRP/2015/012	Cottoner Utd.	YES
13	ACSRP/2015/013	Għaqda Mużikali Sant Andrija	YES
14	ACSRP/2015/014	San Ġwann FC Nursery	YES
15	ACSRP/2015/015	John Victor Borg	*
16	ACSRP/2015/016	Roselyn Borg / Roberta Lepre	
17	ACSRP/2015/017	Xaghra United FC	YES
18	ACSRP/2015/018	Solidarity Overseas Service Malta	
19	ACSRP/2015/019	Għaqda Mużikali L'Isle Adam	YES
20	ACSRP/2015/020	Siġġiewi Football Cub	YES
21	ACSRP/2015/021	San Pedro International Limited	
22	ACSRP/2015/022	Floriana Senior Citizens	YES
23	ACSRP/2015/023	Għaqda Festi Esterni SSMA Trinita	YES
24	ACSRP/2015/024	Soċjetà Mużikali Banda Marija Regina	*
25	ACSRP/2015/025	Soćjetà Mużikali Banda Marija Regina	*
26	ACSRP/2015/026	Malta Eight Ball	
27	ACSRP/2015/027	Pietà Hotspurs FC	YES
28	ACSRP/2015/028	Kings Own Band Club	
29*	ACSRP/2015/029	Mary Grace Pisani OBO Faith Love Forgiveness	YES
30	ACSRP/2015/030	Klabb Marsa Regatta	YES
31	ACSRP/2015/031	Marsa White Stars FC	YES
		TOTAL	€ 92,650.84

^{*}Ms Mary Grace Pisani from OBO Faith Love Forgiveness withdrew her grant by means of a letter dated 16th June 2015.



Preparations for the RGF Call Centre

In order to further achieve its main aims, referred to counsellor and psychologists the RGF is at full pace to prepare for the from the FSWS for whom expert training set-up of its call centre whereby persons will be financed by the RGF. with gambling addictions will be able to contact the RGF professionally trained Discussions are being held between who need further treatment will be centre.

staff on its already established free phone the RGF staff and Ms Stella Dalton, number 1777 in order for them to receive Head of Education and Prevention of help them and be guided to receive the GamCare UK, in order to identify areas necessary treatment for their addictions. of collaboration including Gamcare For this reason, various meetings Clinical Services Training and a GamCare between the RGF, the FSWS, Sedqa and Training Industry. At the same time, the Caritas were held and an MOU between foundation has applied for EU funds in the parties will be signed in the coming order to finance the necessary training weeks. The idea is that gambling addicts which will be provided to RGF staff who can use the RGF free helpline and those will be running the foundation's call

Research and Collection of Data

During the past year, RGF staff conducted Unfortunately, expertise.

while conducting research, gathering their information research to gather as much information from local newspapers and online articles as possible, little or no research at all about responsible gaming, which in turn was found on this sector. In this regard, helped improve their knowledge and the RGF is in talks with the UOM about the possibility of a new scholarship programme financed by the foundation.

Advertising

marketing campaign to raise awareness prepared by RGF staff. about itself and the services it offers, free resources were used for the advertising. Other areas where the foundation carried out during its first year.

campaign for two months by placing 10 magazines.

Given that the foundation had limited frames in prominent bars and clubs in financial resources to embark on a Malta. These artworks were specially

was marketed for free included press conferences that launched different The foundation managed to obtain free services of the foundation and articles material to advertise its Play Responsibly that appeared in local newspapers and

alcohol and gambling don't make a good mix!



Adverts displayed in clubs and pubs around Malta



Financial Report

RESPONSIBLE GAMING FOUNDATION Foundation Members' Report for the period ended 31 May 2015

Foundation Members' responsibilities

The foundation members are required to prepare financial statements for each financial period which give a true and fair view of the state of the affairs of the foundation and of the profit or loss of the foundation for that period, in accordance with the requirements of International Financial Reporting Standards as adopted by the EU. In preparing these the foundation members are required to:

- adopt the going concern basis unless it is inappropriate to presume that the foundation will continue in business:
- select suitable accounting policies and apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- account for income and charges relating to the accounting period on the accruals basis;
- value separately the components of asset and liability items; and
- report comparative figures corresponding to those of the preceding accounting period.

The foundation members are responsible for keeping proper accounting records which disclose with reasonable accuracy, at any time, the financial position of the foundation and to enable them to ensure that the financial statements comply with the International Financial Reporting Standards. They are also responsible for safequarding the assets of the foundation and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The auditors, Nexia BT, have intimated their willingness to remain in office and a resolution proposing their reappointment will be put before the members at the next annual general meeting.

This report was approved and authorised for issue by the Foundation Members on 25th September 2015, and signed on its behalf by:

Hon. Silvio Schembri Chairperson

RESPONSIBLE GAMING FOUNDATION

Independent Auditors' Report

To the Members of Responsible Gaming Foundation

We have audited the accompanying financial statements of Responsible Gaming Foundation, which comprise the Statement of Affairs as at 31 May 2015, and the Statement of Income and Expenditure, Statement of Accumulated Fund and Statement of Cash Flows for the period then ended, and a summary of significant accounting policies and other explanatory notes.

Foundation Members' Responsibility for the Financial Statements

The foundation members are responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards as adopted by the EU. This responsibility includes: designing, implementing and maintaining internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the foundation members, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements give a true and fair view of the financial position of Responsible Gaming Foundation as of 31 May 2015 and of its financial performance and its cash flows for the period then ended in accordance with International Financial Reporting Standards as adopted by the EU.

Mr Manuel Castagna for and on behalf of

Nexia BT
Certified Public Accountants
The Penthouse, Suite 2
Capital Business Centre, Entrance C
Triq taz-Zwejt
San Gwann SGN 3000

Malta Date: 25 September 2015 RESPONSIBLE GAMING FOUNDATION

Statement of Income and Expenditure for the period ended 31 May 2015

	2015
	€
Income committed in previous periods Income for the period	100,000
Total income	545,433
Gross profit	545,433
Administrative expenses	(187,302)
Surplus before taxation	358,131
Income tax	
Surplus for the period	358,131
Total comprehensive income	358,131

RESPONSIBLE GAMING FOUNDATION	
Statement of Affairs at 31 May 2015	2015 €
ASSETS	
Non-current assets Property, plant and equipment	42,336
Current assets Trade and other receivables Cash at bank and in hand	258,249 115,079
	373,328
Total assets	415,664
EQUITY AND LIABILITIES	
Capital and reserves Endowment Capital Accumulated Funds	50,000 358,131
Total fund	408,131
Current liabilities Trade and other payables	7,533
Total liabilities	7,533
Total funds and liabilities	415,664

The financial statements were approved and authorised for issue by the Foundation Members on 25 September 2015, and signed on its behalf by:

Hon. Silvio Schembri Chairperson

Mr. Heathcliff Farrugia **Board Member**

This is an extract from the full financial statement

Plans for 2015-2016

Call Centre

The RGF will launch a call centre to provide assistance to problem gamblers and their families.

National Scale Awareness Campaign

The RGF shall embark on an advertising campaign earmarked at promoting responsible gaming and that gambling should be for entertainment purposes only.

National Survey and Scholarships Programme

Due to a lack of statistics on gambling in Malta, the foundation shall carry out a national survey to understand better the social aspect of gambling with respect to Malta. The RGF shall also launch its scholarship programme for interested applicants to study at Master's level problem gambling and related addictions.

Advertisement Policy

An advertisement policy will be implemented to ensure that advertisements, although factually correct, are not enticing people to gamble. The foundation will act as a watchdog to ensure that responsible gaming is the main highlight of all gambling-related advertisements while ensuring that advertising does not suggest gambling is a means of solving financial difficulties.

Rehabilitation Centre

A centre will be set up to assist in the rehabilitation of problem gamblers, including the offering of necessary support to families of problem gamblers.

Self-Barring

During 2015, the foundation shall start to operate the land-based selfbarring. This service is currently being provided by the Malta Gaming Authority.

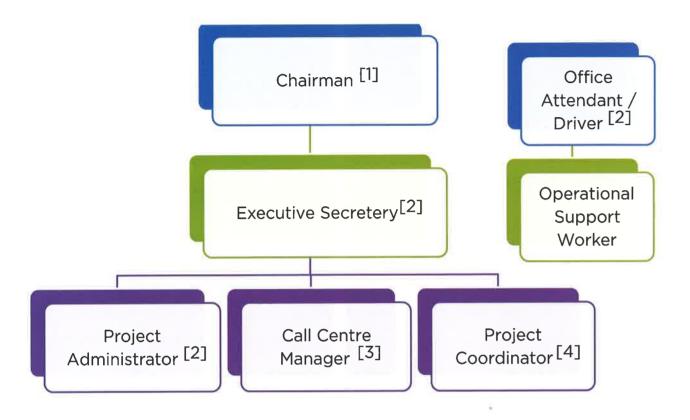
Continuation of Education Campaign

The foundation shall continue with its Education Campaign to further reach out to students and to make people more aware of gaming addiction.

Provide training to land-based and remote gaming companies on responsible gaming

The foundation shall provide training to all those companies interested in training their staff to further enhance their knowledge on responsible gaming.

Appendix: Organisation Structure



Notes:

- [1] The chairman accepted this postion on a non-remunerable basis
- [2] Detailed from MGA
- [3] Until January 2015 Manager seconded by MGA then replaced by a Call Centre Manager seconded by FSWS
- [4] Seconded from MEDE (Terminated April 2015)

Luckiest is he who knows when to rise and go home

John Hay



Responsible Gaming Foundation 90/91, 2nd Floor, Psaila Street, Birkirkara, MALTA

Tel: 2149 9030/1 Email: info@rgf.org.mt

